

# CUSTOMER SATISFACTION FORM

## National Recovery Month Customer Satisfaction Form

The Substance Abuse and Mental Health Services Administration (SAMHSA) would like to know about your **National Recovery Month: Prevention Works, Treatment is Effective, People Recover (Recovery Month)** efforts this September and how useful these materials were for planning your activities. This information will be used in the development of future materials distributed by SAMHSA's Center for Substance Abuse Treatment (CSAT), within the U.S. Department of Health and Human Services (HHS).

Your response is voluntary, but essential so that future **Recovery Month** materials meet your needs. Please complete this form and return it by mail or fax to the address below by Friday, October 28, 2011. SAMHSA encourages you to include photographs and/or samples of supporting materials from your **Recovery Month** activities. This customer satisfaction form can also be found online at <http://www.recoverymonth.gov>.

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Name:	Title:
Organization name & mailing address:	Phone & fax numbers:
Organization website address:	Email address:
Please provide a brief description of your event or major activities. (Please attach additional sheets, if necessary.)	
Did you receive media coverage? If yes, who covered your event? (Please attach a brief summary or copies of articles.)	

# RESOURCES

Please tell us which materials listed below you used and provide suggestions for improving them.

## Printed Materials

	Used It? (Y/N)	How Useful Was It?	Comments/Suggestions
Fast Facts About Health Reform, Substance Use and Mental Disorders, Treatment, and Recovery			
Developing Your Social Network			
Building Community Coalitions			
Planning Partners Directory			
Single-State Agency Directory			
Prevention, Treatment, and Recovery Resources			
Targeted Outreach Booklet			
Commonly Misused Substances Booklet			
<b>Join the Voices for Recovery</b> Mini-Book			

## Online Materials

Promoting <b>Recovery Month</b> With Events			
Working With the Media			
Press Materials for Your <b>Recovery Month</b> Event			
Writing an Op-ed During <b>Recovery Month</b>			
Official <b>Recovery Month</b> Proclamations			
Using PSAs to Promote <b>Recovery Month</b>			
Banners, Letterhead, and Logos			
Overview: Recovery Benefits Everyone!			
A Policymaker's Guide for Combating Substance Use and Mental Disorders			
Substance Use and Mental Disorders Affect All Individuals			
Health Care Providers' Role in Addressing Substance Use and Mental Disorders			
Addressing Substance Use and Mental Disorders in the Workplace			
Treatment and Recovery: Finding Personalized Help			
Commonly Misused Substances			
New Media Glossary			

Please send your response to:

SUBSTANCE ABUSE AND MENTAL HEALTH  
SERVICES ADMINISTRATION  
ATTN: Consumer Affairs  
Center for Substance Abuse Treatment  
1 Choke Cherry Road, Second Floor  
Rockville, MD 20857  
Fax: 240-276-2710

Thank you for sharing your **Recovery Month** story with us.

**NOTE:** Public reporting for this collection of information is estimated to average 10 minutes per response. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: SAMHSA Reports Clearance Officer, Paperwork Reduction Project (0930-0197); Room 5-1039, 1 Choke Cherry Road, Second Floor, Rockville, MD 20857. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0197 and the expiration date is 3/31/2014.